



Guest Rules

Chicago Children's Museum ("CCM" or the "Museum") strives to educate and inspire all guests. The following rules are intended to help provide a safe, harassment-free, educational, and friendly experience for all Museum guests and staff. Failure to comply with these rules may result in expulsion from the Museum without a refund. We reserve the right to deny entry to anyone who fails to comply with these rules.

Special Note: Exposure to COVID-19 is an inherent risk in any public space where people are present; despite taking precautions, we cannot guarantee you will not be exposed during your visit.

1. All guests must check in at the Tickets Desk.
2. Children under age 18 must always be with an adult (age 18 and older); adults are responsible for the safety and discipline of their children.
3. Children and adults with an elevated temperature, an illness that may be contagious, or are too sick to attend school or work are asked not to visit the Museum. Guests exhibiting symptoms of a contagious disease may be asked to leave the Museum and given a free pass to return to the Museum at a later date.
4. Firearms and weapons of any kind are not allowed in the Museum, except in the case of law enforcement officials.
5. Guests must always be appropriately attired.
 - Swimsuits or overly revealing clothing that expose private parts are not allowed.
 - Shoes must always be worn, except in specially marked areas.
 - Clothing, tattoos, or other items that include messages that are obscene, symbols of hate, or generally inappropriate in a children's museum will not be allowed. This includes the display of imagery or words that convey violence, weaponry, profanity, and racism, or that incite unsafe behaviors. CCM reserves the right to determine what controversial terms, language, imagery, events, etc. are prohibited under these rules and how to address same.
6. No pets are allowed in the Museum. Only service animals are permitted. Under the Americans with Disabilities Act, "comfort," "therapy," or "emotional support animals" do not meet the definition of a service animal.
7. The Museum reserves the right to deny entry to any guest (age 18 or older) visiting without a child; the Museum also reserves the right to deny entry to any child (under the age of 18) without an adult.
8. Professional Guests must visibly wear the "Professional Guest" badge issued by the Museum throughout their entire visit, and adhere to the following guidelines:
 - Groups larger than 3 must split up into small groups of no more than 2 or 3 people. Professional Guests should be unobtrusive to the experience of Museum guests, particularly children.
 - Do not take photographs or video of Museum guests.
 - Do not interact with minors in the absence of their caregivers.
 - Only enter ticketed workshop spaces (Art Studio, Tinkering Lab, and Pritzker Playspace), with the permission of the Museum staff facilitating the space. Only 2 to 3 professional guests may enter these spaces at a time. Exceptions may be made with Museum approval.
 - Adhere to all Museum rules.
9. Eating or drinking is permitted only in *Snack Spots*.
10. Balloons are not allowed in the Museum.
11. Profanity, threatening language, and acts of aggression (including hateful and/or threatening gestures) are not allowed in the Museum.
12. The use of alcohol, tobacco, vaporizers, cannabis and/or any illegal substances in the Museum is strictly prohibited.
13. Running and/or yelling are prohibited in the Museum.
14. Soliciting of any kind is strictly prohibited in the Museum.
15. Breastfeeding is allowed anywhere in the Museum, per Illinois law.
16. CCM will not tolerate any activity that:
 - 1) threatens the operations of the Museum;
 - 2) disrupts the Museum's safe, welcoming, family-oriented environment; or
 - 3) is illegal under city, state and/or federal law. Guests must follow all verbal and written instructions of Museum staff.

Museum administration reserves the right to interpret these guest rules, to make exceptions to these rules in special circumstances, and to identify how guests may remediate a violation of any of these rules.

Estas reglas están disponibles en español en el mostrador de boletos.